DRIVING YOUR PROCESS FORWARD

with MDC’s New eCommerce Website
MDC IS EXCITED TO INTRODUCE OUR NEW ONLINE CATALOG AND ECOMMERCE WEBSITE

DRIVING YOUR PROCESS FORWARD
with Vacuum, Ceramic-to-Metal Seals, and Gas Delivery Solutions
GENERATING A FORMAL QUOTE

Our new quotation generation feature lets you generate your own official sales quote in just a few easy steps.

Select product and quantity then click “BUY”

Click “PROCEED TO CHECKOUT”
GENERATING A FORMAL QUOTE

Generate and send an official sales quote in PDF format from your shopping cart.

Once you click submit, you will instantly receive an email from us with your formal quote attached.

Send a shopping cart Excel/CSV file via email.
REQUESTING A CUSTOM QUOTE

‘Request for Quote’ button is located at the top-right of the website header.

You will receive a PDF copy of your custom quote and an email notification when it is updated by customer service.

Quote status can be checked at the ‘My Quotations’ Portal within your ‘My Account’ page.
Access ‘My Quotations’ through the ‘My Account’ portal

Previous quotes can be downloaded or added directly to your shopping cart to order online.
MDC’s Xpress™ catalog consists of our most commonly used parts that we keep in stock and are ready to ship within two days or less of receiving your order. If you need your parts fast, then think MDC Xpress™.

MDC’s Xpert™ catalog is for the vacuum expert. You need the exact part for your process and are willing to wait a little longer to get the right part for the job. MDC Xpert™ parts will ship within a given lead time and will be perfect for your specific application.
The Xpert™ slider bar makes it easy to select a quantity and quickly see the net price updated in real time with any applicable quantity discounts.
CAD LIBRARY

Search or browse MDC’s entire library of 3D CAD models
SEARCH FEATURES

Filter by category

Use *, an asterisk character, known as a wildcard, to search using partial part numbers or descriptions. For example, if you were to search the partial part number, 306, followed by an asterisk, 306*, then you will get search results containing all MDC part numbers beginning with 306. The asterisk can be used anywhere within a part number or phrase.
PART ORDERING TABLES

Click anywhere in a row to expand and reveal part details or click the part number link.

Sort the tables by price, lead time, part number, or stock quantity.

View lead times and actual stock quantities.
PART ORDERING TABLES

View recommended accessories that go with certain parts and add them to your cart.

View optional configurations for parts. For example, a gate valve with a roughing port, alternative solenoid voltage, or mechanical position indicators.

Easily add parts to your shopping cart by clicking the ‘Buy’ buttons.
FEATURES

Create an account by clicking ‘My Account’ - ‘Create Account’ or by clicking on the link in the top right of the header.

Select country at the top-right of the page to switch between US and Europe catalogs. The site will default to showing you the regional catalog according to the location of your IP address.
ACCOUNT TOOLS

My Account

- Contact Information
  - Update Contact Information

- Shipping & Billing Addresses
  - Update Shipping Addresses
  - Update Billing Addresses

- Credit Card Information
  - Update Credit Card Information

Login Information

- Change Password

Your Account

- Order History
- Parts Ordered
- Shopping Cart
- My Quotations

Update personal information

Change password

Check order and quotation history
Check order status

Order Status

How to retrieve your order status:

Enter the Order Number provided from the Order Confirmation or the Purchase Order Number you supplied when placing the order:

Order or PO Number:  

Enter your e-mail address or your MDC Customer ID. If you did not use your e-mail when ordering and you do not know your MDC Customer Number you can call (800) 443-8817 for assistance:

Email Address or Customer ID:  

GET STATUS

Status

Order Received – Status upon entry of order
Processing – Item(s) are being collected from warehouse
On Order – Item(s) are not in warehouse; being re-ordered
Shipped Partial – In-stock quantities were shipped, remainder is on order
Shipped – Item(s) have been released to shipping carrier

Request and check status of RMA
LOCATE A SALES REP

Find Sales Representatives in the United States

For Global Sales Representatives click here

Sales Representative for Washington
Name: Palmberg Associates, Inc
Address: 20201 NE 137th St. Renton, WA 98058

Global Sales Representatives

PACIFIC RIM
JAPAN
Richmore International Corp.
Shinagawato Central, Bldg 4F
3-6 Shinagawa-ku, S-Chome
Minato-ku, Tokyo 108
JAPAN
Zp : 108-0071
Contact: Hiroshi Yashima
Phone: 0130-0440-0027
Fax: 0130-0440-0127
Email: yashima@richmore.co.jp

CHINA, MACAO, KUNG
United Vision Inc.
C603, No. 467 Huang Ho Road,
Nan Kui District,
FEATURES

Check Events Calendar

2018 TRADESHOW / EXHIBIT SCHEDULE

<table>
<thead>
<tr>
<th>EVENT</th>
<th>LOCATION</th>
<th>DATE</th>
<th>LINK</th>
</tr>
</thead>
<tbody>
<tr>
<td>13th SOLEIL Users’ Meeting</td>
<td>Synchrotron SOLEIL - Saint-Aubin, France</td>
<td>Jan 18 - 19</td>
<td>More info</td>
</tr>
<tr>
<td>SAOG 34th Annual Meeting</td>
<td>Fribourg, Switzerland</td>
<td>Jan 31 – Feb 2</td>
<td>More info</td>
</tr>
<tr>
<td>Semicon Korea 2018</td>
<td>Seoul, Korea</td>
<td>Jan 31 – Feb 2</td>
<td>More info</td>
</tr>
<tr>
<td>ESIF User Meeting 2018</td>
<td>Grenoble, France</td>
<td>Feb 5 – 7</td>
<td>More info</td>
</tr>
<tr>
<td>2018 Lawrence Symposium on Epitaxy</td>
<td>Scottsdale, AZ</td>
<td>Feb 18 - 21</td>
<td>More info</td>
</tr>
<tr>
<td>NCCAVS 39th Annual Equipment Exhibition</td>
<td>San Jose, CA</td>
<td>Feb 22</td>
<td>More info</td>
</tr>
<tr>
<td>Big Science Business Forum 2018</td>
<td>Copenhagen, Denmark</td>
<td>Feb 26 – 28</td>
<td>More info</td>
</tr>
<tr>
<td>American Physical Society (APS) March Meeting 2018</td>
<td>Los Angeles, CA</td>
<td>Mar 5 - 9</td>
<td>More info</td>
</tr>
</tbody>
</table>

Catalog Request

Please help us better serve you. In order to minimize the costs associated with printing and mailing catalogues, we are updating our current customer list. To receive your new catalog and remain on our mailing list, please complete all of the mandatory fields and click “Submit.” Your customer profile will be updated and a new catalog will be sent to you. Thank you for choosing MDC, where quality and service make the difference!

Please send us a new MDV Catalog(s) to the following address:

Full Name*: 
Company: 
Street Address*: 
City*: 
State/Province*: 
Zip Code*: 
Country*: 
Email*: 
Submit 
Recall
MDC can create punch-out sites that are linked to your online procurement system.

This is an example of a Welcome Page for our Fermilab users (https://www.mdcvacuum.com/displayContentPageFullResp.aspx?cc=welcomeFermiPunchout).
We can tie any special discounts you have to your account on our website so that you can see your discount prices online in the ‘Net Price’ columns in the part ordering tables.
Important New Features:

- Send yourself a Formal Quote Automatically from your Shopping Cart
- Xpress™ Stock Parts Category – Thousands of Parts In-stock
- Xpert™ Lead Time Parts Category – Quantity Discount Calculator Tool
- Improved Search Algorithm – Easily Find What You Need
- Download 3D CAD Models
- Turn Your Custom Quote Request Into an Online Order
Thank you!